

Pharmaceutical Needs Assessment - consultation document

NHS Northamptonshire has 121 pharmacies (chemists) including 9 “100 hour pharmacies” and 2 “internet pharmacies”. We also have 30 dispensing doctors’ surgeries (including branch surgeries), a doctor’s surgery which is able to supply your medicine. They provide an increasingly wide range of services. We have asked patients to tell us what they think about the services pharmacists and dispensing doctors currently provide.

What is the Pharmaceutical Needs Assessment (PNA)

By law, all primary care trusts in England must publish a Pharmaceutical Needs Assessment (PNA) by 1st February 2011 which must:

- Highlight whether there are gaps in the services provided by pharmacists
- Show pharmacists and dispensing doctors which services are required, where and by whom
- Assist NHS Northamptonshire with the commissioning of high quality services

We asked the people of Northamptonshire County:

- Which services offered by pharmacies are used most?
- Who uses pharmacies and dispensing doctors?
- Whether people think pharmacies and dispensing doctors are convenient?
- Whether people would like more services from local pharmacies?

We wanted to know this because:

- We want to make sure that pharmacies provide services people need and use
- We want to know what services we can improve in Northamptonshire County
- We want to let pharmacists and dispensing doctors know what patients think of the services they provide
- We want to work with patients, pharmacists and dispensing doctors to improve services

347 people filled in the PNA questionnaire

What will the PNA be used for?

In the future PNAs will be used to determine whether applications to provide new services by pharmacists and dispensing doctors will be approved. For example, opening a new pharmacy or moving to new premises. The PNA will inform NHS Northamptonshire’s overall strategic plan and help NHS Northamptonshire to ensure there is sufficient access to the services a pharmacy provides in order to meet the health needs of the population.

For the purposes of this consultation document pharmaceutical services are 'services provided by a community pharmacy (chemist) and a dispensing doctor / GP practice'.

Consultation questions

Localities

Northamptonshire County is a large geographical area made up of a number of densely populated urban areas and two large rural areas, one in the northeast and the other in the southwest. For the purposes of the PNA, we have adopted the localities defined by Northamptonshire PCT for the Joint Strategic Needs Assessment (JSNA).

These are:

- East Northamptonshire
- Corby
- Kettering
- Wellingborough
- Northampton
- Daventry
- South Northamptonshire

The reasons for using these areas are:

- Data is readily available for these areas
- As these areas reflect those used in the JSNA information is easier to access and relevant to all areas
- These localities' boundaries match with the local authorities' therefore making it easier to align services already offered
- We are already working in partnership with local authorities

What is this questionnaire?

This questionnaire will ask you about information contained in the draft PNA and if it accurately reflects what pharmacy services are available in Northamptonshire; access to pharmacy and dispensing services; gaps in services and priorities for developing services within community pharmacies in Northamptonshire.

Filling in the survey online:

You can complete the survey online by visiting our website at: www.northamptonshire.nhs.uk/pna

Survey:

Please let us know whether you are:

- | | |
|--|-----|
| Providing a response as a member of the public | [] |
| Providing a response as a health or social care professional | [] |
| Providing a response as pharmacist/provider of pharmacy services | [] |
| Responding on behalf of an organisation | [] |

If you are responding on behalf of an organisation, please indicate which type of organisation you represent:

- | | |
|-----------------------------------|-----|
| Private Health/Independent Sector | [] |
| Third Sector | [] |
| Regulatory Body | [] |
| Professional Body | [] |
| Education | [] |
| Trade Union | [] |
| Local Authority | [] |
| Trade Body | [] |

 1. Do you agree that the seven smaller areas (localities) best reflect the areas of Northamptonshire County, and that they are the right areas?

	Yes
	No
	Not Sure

No? Please explain

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2. Do you think that the purpose of the PNA has been explained sufficiently in the draft PNA document?

	Yes
	No
	Not Sure

No? Please explain

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3. Do you think that the information contained within the draft PNA accurately reflects the current community pharmacy and prescription dispensing services available in Northamptonshire?

	Yes
	No
	Not Sure

No? Please explain

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2. From the information in the draft PNA and your personal experience do you believe your pharmaceutical needs are met?

	Yes, my needs are met
	No, my needs are not met
	Not Sure

No? Please explain

3. From the information in the draft PNA and your personal experience do you believe your pharmaceutical needs will be met in the future?

	Yes, my needs will be met
	No, my needs will not be met
	Not Sure

No? Please explain

4. Do you feel the pharmaceutical needs of the population of Northamptonshire have been adequately reflected in the draft PNA document?

	Strongly agree
	Agree
	Disagree
	Strongly disagree
	Not Sure

Disagree? Please let us know why

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5. Do you think that the information contained within the draft PNA accurately reflects the current community pharmacy and prescription dispensing services available in Northamptonshire?

	Strongly agree
	Agree
	Disagree
	Strongly disagree
	Not Sure

Disagree? Please let us know why

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6. Is there any additional information that you think should be included in the PNA?

	Yes
	No
	Not Sure

Yes? Please let us know what

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7. Further Comments

Would you like to add any other comments?

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Equalities monitoring

Please complete as much of the information about yourself as you feel comfortable with, as this will help us understand who is taking part in the consultation. The information you provide will be kept in accordance with the terms of the Data Protection Acts 1998 and 2000 and will be used only for monitoring purposes.

7. Gender

	Male
	Female
	Transgender
	Prefer not to say

8. Age group

	Under 16
	16 to 24
	25 to 34
	35 to 59
	60 to 74
	75+
	Prefer not to say

9. Ethnic group

	Asian or Asian British
	Black or Black British
	Chinese
	Mixed/dual heritage

	White
	Other ethnic group
	Gypsy/Irish traveller

10. Do you consider yourself to have a disability

	Yes
	No

11. Sexual orientation

	Bisexual
	Heterosexual
	Gay
	Lesbian
	Prefer not to say

12. Religion and belief

	No religion
	Bahai
	Buddhist
	Christian
	Hindu
	Jain
	Jewish
	Muslim
	Sikh

	Prefer not to say
	Other (please state)

13. Please give the first four letters/numbers of postcode (we will not be able to identify you or your address from this information but it helps us understand approximately where replies are from)

Please return the questionnaire by **22 November 2010** to:

Northamptonshire Teaching Primary Care Trust
Pharmacy Needs Assessment questionnaire
Hayley Tebbutt
Francis Crick House
Summerhouse Road
Moulton Park
Northampton
NN3 6BF

If you need the information in another format or have any questions please contact:

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