APPENDIX A

Total Place / Front Desk (Partnerships)

- Policy established
- Progress with public sector providers
- Good partnership working base

Capital Review

- Priorities?
- Revenue versus Capital
- Modelling for recovery
- •Emphasise income generation

Lobbying

- Big ticket issues
- Identify / agree issues
- •Member / officer roles
 - Past successes

Staff Suggestions

- Currently being evaluated
 - Activity Managers to progress
 - Some implemented
 - •Framework in place

Delivering a durable budget

Link to Service Plans / Delivery

- Section in each service plan
- Track delivery and options
- •Engagement with front-line staff

Innovation Group

 Connect with Activity Managers
 Generate new staff suggestions

Prioritisation

- Priorities Review
- Ensure main priorities match
- Identify lower priorities
- •Be ready to take action

Fees and Charges

- Build on commended approach
- •Review / refresh the Policy
 - •Re-consider subsidy vs user
 - •Scope for new income streams

Guiding principles for setting fees and charges

1. FAIR SHARES		2. RATIONALITY & PRIORITISATION	3. STABILITY & PREDICTABILITY
a)	The subsidy from taxpayer to service user should be a conscious choice, not an accident of history	a) Fees and charges policies should reflect key commitments and corporate priorities	a) The impact of pricing policies should be managed through phasing over time when the impact is high
b)	Concessions for services should follow a logical pattern	b) Price should be based on 'added' and 'perceived value' as well as cost	b) Policies should fit with the Council's medium term financial strategy (i.e. be affordable to service users
c)	Fees and charges should not be used to provide subsidies to commercial operators from the council taxpayer	c) There should be some rational scale in the charge for different levels of the same service d) There should be some consistency between	and taxpayers) c) Fees and charges should generate income to help develop capacity, deliver efficiency and sustain continuous improvement
d)	A tough stance should be taken on fee dodging	charges for similar services	