Organisation	Specification targets	2018/2019 Target	2018/2019 Quarter 1	2018/2019 Quarter 2	2018/2019 Quarter 3	2018/2019 Quarter 4	2018/2019 Total to Date	2017/2018 Total	Direction of Travel	COMMENT
Activities for Young People Groundwork	Number of hours of activity sessions	300	43	72			115	304	<b>\</b>	Performance being monitored; projected target overall in conjunction with Youth Works CIC will be met
	Number of young people benefitting from the services provided	300	122	177			299	185	<b>↑</b>	
	Number of hours of activity sessions	300	80	116			196	214	<b>^</b>	
People Youth Works CIC	Number of young people benefitting from the services provided	300	65	244			309	499	<b>↑</b>	The figures reflect a seasonal trends, with increases seen in 17/18 in Q1 & Q2
	Number of current schemes at the end of each quarter (total schemes including new schemes)		491	546			491	485	<del>&gt;</del> ←	
Debt and Money	Number of clients seen	2,500	987	837			1,824	2,797	<b>^</b>	
	Number of clients with multi-debts who are advised	350	75	147			222	79	<b>^</b>	
CASCK	Amount of debt repaid to the Council	£65,000	£8,731	£27,171			£ 35,902	£ 121,292	↓	
Discrimination	Number of case enquiries	20	3	5			8	20	<del>&gt;</del> ←	
	Number of individuals who have access to public legal education	100	15	92			107	100	<b>^</b>	
NREC	Number of events to raise awareness	4	1	2			3	8	<del>&gt;</del> ←	
Healthy Living	Number of Health Walks organised and led	50	48	96			144	200	<b>↑</b>	
Groundwork	Number of volunteers trained	5	5	5			5	5	<del>&gt;</del> ←	
Housing Options CASCK	Number of potentially homeless households prevented from becoming homeless	60	18	13			31	37	<b>↑</b>	Revised outcomes and PIs from Q3 to reflect introduction of new legislation
CASCK	Number of households contacting the housing advisor	700	256	165			421	1,012	<b>^</b>	
Independent Living	Different types of services	10	20	20			20	20	<del>&gt;</del> ←	
AGE UK	Number of people visited in their own homes and given advice	500	317	341			658	1,478	<del>&gt;</del> ←	
Vina Community Tours	• • • • • • • • • • • • • • • • • • • •	10	11	6			6	11	<b>→</b> ←	A new manager has been appointed and is currently reviewing services to ensure the target is fully met.
	Number of contacts delivered each year	500	2,387	4,970			7,357	9,219	<u> </u>	
	Number of trips made	2,000	399	437			836	1,634	<u> </u>	
Hearing, Health &	90% User satisfaction rate (based on a survey carried out twice a year)	90%						100%	<del>&gt;</del> ←	The first user satisfaction survey for 18/19 is being undertaken.
<b>Upcycling</b> KCU	Number of households helped with affordable furniture and essential household items	5,000	1,740	1,618			3,358	9,507	<b>↓</b>	
	Number of skills training sessions delivered during the 3 courses provided annually for upcycling of furniture	18	6	4			10	22	<del>&gt;</del> ←	
	Affordable furniture and essential household items kept out of waste stream (donated and collected)	600	187	195			382	426	<b>↑</b>	
Voluntary Sector Local Infrastructure Groundwork	No. of Voluntary Sector Forums held per annum (inc. 1 celebration event)	4	1	1			2	4	<del>&gt;</del> ←	
	Number of new volunteers recruited over a period of a year	120	70	18			88	278	<b>V</b>	
	Number of health checks with community and voluntary organisations ensuring relevant policy and procedures are in place	6	0	0			0	6	<del>&gt;</del> ←	They are actively promoting to organisations the opportunity to have a health check.

Direction of Travel Key:

On target	<b>↑</b>	Performance improved in comparison to the same period last year (cumulative where applicable)
Close to target	<b>→</b> ←	Performance remained the same in comparison to the same period last year (cumulative where applicable)
Target not achieved y	$\rightarrow$	Performance reduced in comparison to the same period last year (cumulative where applicable)