

Organisation	Specification targets	2016/17 Target	2016/17 Quarter 1	2016/17 Quarter 2	2016/17 Quarter 3	2016/17 Quarter 4	2016/17 Total to Date	2015/16 Total	Direction of Travel	COMMENT
Age UK (Independent Living)	Different types of services	20	20				20	20		
	Number of contacts delivered each year	20,000	6,196				6,196	21,706		
	Number of quarterly case studies provided	4	2				2	3		
Vine Community Trust (Independent Living)	Different types of services	20	11				11	10		
	Number of contacts delivered each year	20,000	5,619				5,619	23,367		
	Number of quarterly case studies provided	4	0				0	7		
CAB (Debt and Money Advice)	Number of clients seen	2,500	870				870	3,398		
	Number of clients with multi-debts who are advised	350	49				49	264		
	Amount of debt repaid to the Council	£65,000	£28,969				£28,969	£80,678		
Accommodation Concern (Housing Options)	Number of potentially homeless households prevented from becoming homeless	70	14				14	61		
	Number of households contacting the housing advisor	750	158				158	609		
KCU (Furniture Recycling)	Number of households helped with affordable furniture and essential household	5,000	994				994	6,032		
	A minimum of 100,000 kg in household items by weight kept out of waste stream	100,000k	7,137				7,137	31,768		
Groundwork Northants (Access to Green Services)	Number of schemes and projects to improve biodiversity assisted	4	2				2	8		
	Number of health walks organised	48	60				60	240		
	Number of volunteers trained	10	0				0	3		
NREC (Community Cohesion and Equalities)	Contribute to events that celebrate the borough's cultural diversity	3	1				1	4		
	Details of support given to groups which promote positive relationships between communities	8	3				3	12		
Northampton Business School (Business Support)	Number of micro and small business supported that succeed and grow	40	14				14	53		
	Types of support provided	5	6				6	25		
	Number of new FTE employed	10	4				4	13.5		
	Number of apprentices taken on by organisations receiving support	5	1				1	2		
Youth Works CIC (Activities for Young People)	Number of hours of activity sessions	400	72				72	547		
	Number of young people benefitting from the services provided	600	111				111	898		
	Number of hours provided for detached/outreach work	260	60				60	242		
Neighbourhood Watch (Community Watch)	Number of current schemes at the end of each quarter (total schemes including new schemes set up)	305	528				0	528		
Hearing Health and Mobility (Shop Mobility)	Number of trips made	2,000	354				354	1,762		
	90% User satisfaction rate	95%	100%				100%	100%		
Groundwork Northants (volunteering coordination specification)	Number of events to publicise volunteering	29	12				12	50		
	Number of opportunities advertised	45	85				85	398		
	Number of volunteers applying for positions	120	52				52	169		

	On target
	Close to target
	Target not achieved yet

Direction of Travel Key:

↑	Performance improved in comparison to the same period last year (cumulative where applicable)
→←	Performance remained the same in comparison to the same period last year (cumulative where applicable)
↓	Performance reduced in comparison to the same period last year (cumulative where applicable)