

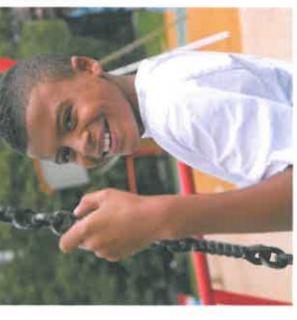


NHS
Nene Clinical Commissioning Group

Emotional Wellbeing and Mental Health Needs Assessment

David Loyd-Hearn, Commissioning Lead Children & Young People **Emotional Wellbeing & Mental Health**







Background

- targeted services contracts are due to 5 Youth Counselling Contracts and come to an end March 2014
- There are significant changes in the way budgets and referrals creating potential schools and agencies manage their gaps
- Changing demographic pressures and a
- doubling of referrals in certain areas
- Recent Northamptonshire Public Health assessment suggests local wider costs £1347 million due to mental illness

- The NHFT Specialist CAMHS services are also due to come to an end in October 2014.
- Prevention and Demand; Interpersonal Violence; Safeguarding strategies; LAC There is a need to link the Early Help; support; and police initiatives
- need to conduct a needs assessment and The previous 3 years strategy came to an end March 2013. Review highlighted a service review to benchmark current demand and performance
- 50% of life long mental health issues start before the age of 14, affecting 1 in 10 children



Needs Assessment and Service Review Methodology Emotional Well Being and Mental Health

- The review consisted of:
- -167 Stakeholder meetings
- -Document and procedure review
- -Questionnaire by 775 children, young people and adults
- The services delivered by partner agencies e.g. Schools Targeted Support
- Services that are provided outside of the county and why we use them
- Views of children and young people (904)

- The services jointly commissioned by the NHS and Northamptonshire County Council, benchmarked nationally including a public health needs assessment
- The informal and formal support networks in the community
- The changes to services, devolved funding, and their impact on access to services
- Views of parents and professionals (121)



Key Findings

- Unmet needs continue to feature which
 do not fit in defined Specialist CAMHS
 criteria e.g. challenging behaviour, self
 harm as a coping mechanism
- Behaviour Issues account for 52% of paediatric referrals and a significant number of CAMHS referrals. 38% are inappropriate
- We are a national outlier for self harm and need to do work in this area. LSCBN is monitoring. This does not include low level self harm and the two dimensions are frequently confused.
- A number of initiatives and services are without a central provision and are impacting on emotional wellbeing

- 73% of a significant sample of young people have body image concerns, this increases to 90% of the sample of CAMHS users. Eating disorders accounts for a high number of CAMHS cases
- Anxiety and Depression is the number 1
 reason for referral (and can lead to
 eating issues or self harm as a coping
 mechanism)
- There is a significant lack of knowledge of services, what is available and how to access.
- The Common Assessment Framework (CAF) has not been embedded across the partnership for Mental Health



The key children, young people and family health priorities for Northamptonshire

Improve Health & Wellbeing Whole population & vulnerable groups

Specialist
services -

& community services

support to primary

Community

services

Primary &

Enhanced



Nene Clinical Commissioning Group

Pre-birth - 5

6-11

12-18 (or 25) And beyond Joined up approach across the community to improve health & wellbeing

Build resilience from pre-birth to adulthood

Reduce risk of long term health, mental health issues and safeguarding

Improve prevention and early intervention across the workforce

Promote Personalisation and self management

Coordinated case management of "High Use" and Complex service users

Rehabilitation, recovery, and resilience is key

Join up commissioning, strategic and operational initiatives across the county

Implications for CYPBB

5x > National average of CAMHS referrals, there needs to be a greater understanding of interventions, pathways and thresholds for access across the partnership.

CYP continue to worry about body image, feeling confident in their relationships, coping with stress and bullying. We need to build collective responsibility for addressing these issues across the partnership.

Mental Health is everybody's business

Challenging behaviour accounts for the majority of inappropriate referral reasons. There is a lack of clarity and support mechanisms for various levels of need where children present.

National outlier for self-harm e.g. more people are going to A&E for self-harm.
We need a more robust approach to understanding, managing and reducing incidences of self-harm where all partners take responsibility.







Children and Young People's Voice – Northamptonshire Young People's views on Emotional Wellbeing Needs

Key Findings

October 2013

Report collated and produced by David Loyd-Hearn Commissioning Lead Children and Young People Emotional Wellbeing and Mental Health



1. Background

Emotional well-being and mental health is everybody's business. The Northamptonshire Young Healthy Minds Partnership (YHMP - a joint initiative between Nene Clinical Commissioning Group, Corby Clinical Commissioning Group, and Northamptonshire County Council) has been working to ensure that appropriate provision is in place to support emotional development, build emotional resilience and respond to the mental health needs of our children and young people.

While there is a large data set from previous strategies and studies, it was recognised that it would be useful to canvass a larger, more universal cohort of children and young people to review their perception of needs. The same dimensions were also reviewed by users of the YHMP Youth Counselling Service and the Children and Adolescents Mental Health Services (CAMHS).

Therefore a primary evidence based questionnaire was developed and made available on various websites including www.asknormen.co.uk, with the use of Survey monkey. They were also manually distributed at the Northampton Carnival, Corby Highland Gathering, Wellingborough Medieval Fair, through the Talk Out Loud Anti Stigma Programme PHSE lessons, Northamptonshire County Council's (NCC) Educational Psychology (EP) Targeted Mental Health (TaMHS) school engagement, the Lowdown, Service 6 and the Northamptonshire Foundation Health Trust (NHFT). The exercise provided the views of 895 participants (of which 775 where children and young people including 31 CAMHS users and 18 were in primary school). A further 180 children and young people participated in a number of workshops. A similar questionnaire was sent to parents and professionals working with children to understand if there were similar views shared with the young people.

These primary evidence research projects were intended to inform the overall Children and Young People Emotional Wellbeing and Mental Health Needs Assessment and support the production of the 2014-2019 Children and Young People Emotional Wellbeing and Mental Health Strategy, Commissioning Intentions and Procurement for October 2014.

It states in the Joint Commissioning Framework for the Children and Young People's Partnership in Northamptonshire July 2013 that in Northamptonshire we should place the voice of the child at the centre of commissioning:

- Seek the views of children, young people and their families when planning and designing services using methods appropriate for them. This includes engaging them in the design of good quality information and advice to support their future choices.
- Promote the involvement of individuals and communities in shaping services and provide appropriate advocacy to support people who may find it difficult to express their views.



2. Key Findings

2.1 Summary of Findings

The results were fairly consistent across the age groups, though as one may expect, younger respondents had more positive views than older respondents. Also, in a number of cases, adults had a less positive perception than children and young people. The majority of responses were from females aged 11-16.

- Young People believe they have a positive future though those that did not know or did not agree was 30% (14% is the national average according to the Children's society report for summer 2013)
- Many agreed children and young people have more troubles than in the past
- Half of the people surveyed did not think there were positive family relationships
- A significant majority believe there is a rise in mood swings and a lack of self-control
- The majority of respondents were worried that body image is an issue (and the partnership does have a number of referrals for eating disorders)
- A significant majority believe low mood and depression are common place
- A majority of respondents believe self-harm is increasingly used as a way to cope with stress including an increase in life threatening self-harm
- There is work to do around supporting young people to feel more comfortable about issues to do with sexuality and alcohol/substance misuse
- There is a perception that there is inadequate support in the community (except under 12s)
- Adults in particular are concerned about not knowing where to go when they have concerns
- Other concerns were raised about bullying, not knowing how to handle stress and 66% of 10 year olds questioned were not happy when away from their families

- The top 5 concerns of stress relate to:
 - o Difficulties at home/Family Stress
 - Relationships with Peers



- o Bullying
- o School/exam Pressure
- o General Stresses of life
- Top 3 suggestions for support
 - o Provide more people to speak to in the school/community
 - o Improve awareness of support and how to access it
 - o Not sure
- More than 3/4s of respondents said they would speak with their family, school or friends if they had any concerns

2.2 Feedback from Stakeholder Sessions

There were also 167 stakeholder group sessions between April and September 2013. 180 young people contributed their views and requested the following be taken into consideration when developing new services:

 Need shorter waiting times/greater availability 	 Access at home and school – on line too including blogs
More activities and groups	More people to talk to
Less patronising	Some want to be listened to, others want active advice
 A number have not felt helped or felt patronised – recommend exploring further 	Confidentiality concerns/Trust
Stereotyping	• Trust
Embarrassing	 Accessibility (information, places to go and contact) - May not know where to go
 Some want to talk to people they already know/ Talking to people with relatable experiences 	Approachable/Understanding People
Disabled access to help	Some people may be worried about talking to anybody
Cultural; equality and diversity issues	



2.3 Questionnaire Respondents

The research took place through the final two weeks of the school year and throughout the summer holidays. Contributions were provided by a large variety of respondents across Northamptonshire which provided significant indicators of concern and therefore needs for consideration in the 2014 Children and Young People Emotional Wellbeing Strategy.

In future it is recommended that the exercise become a regular undertaking in the spring time to ensure maximum coverage. The scale of responses

Summary of Responses by age	
Total Number of Children and Young People	774
Universal Cohort – Young People aged 12 -19	520
Youth Groups and Events	205
Primary School – Ages 10/11	18
CAMHS Users	31
Adult responses	121
Parent/Carer	38
Grand Parent	3
GP	11
Health Professional	24
Social Worker	4
Police Officer	13
Other Professional	28
Teachers were counted as other professionals as much of the survey was dur holidays	ing the school

The majority of respondents were female, between the ages of 11-16

Gender of responses

	Male Female	269 429
	Not Specified	76
Localities of responses	•	
	Northampton	333
	Wellingborough	143
	South	
	Northants	53
	Corby	10
	East Northants	31
	Kettering	69
	Daventry	57
	Out of the area	31
	Not specified	47



2.4 Results of the Survey

The results below show the overall findings broken down showing the views of the 4 categories of respondents:

Universal YP — These respondents were between 11 and 19 from a variety of settings across the county.

Age 10-11 - These respondents were from two sample groups in a facilitated session in a primary school

CAMHS - These respondents were service users of the Children and Adolescents Mental Health Service at the time of the survey (Sample size 31 people)

Adults - These respondents were a mixture of parents, grandparents, teachers, social workers, GPs, police officers, nurses and doctors.

	Cohorts	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
		4 704	****	400/	20/	470/
Young people have positive hopes and direction in life.	Universal - YP	17%	52%			
	Age 10-11	50%	0%	0%	0%	50%
	CAMHS	10%	30%	33%	7%	20%
	Adults	2%	51%	31%	10%	6%
Young people have more	Universal - YP	23%	45%	9%	2%	22%
worries or troubles than in	Age 10-11	17%	33%	11%	22%	17%
the past.	CAMHS	42%	45%	6%	0%	6%
	Adults	26%	45%	18%	4%	7%
Young People have positive	Universal - YP	10% 67%				
family relationships					_	
	CAMHS	13%	41%			
	Adults	3%	35%	46%	5%	12%
There is a rise in mood swings and lack of self-	Universal - YP Age 10-11	23% 21%				
control.	CAMHS	27%			0%	17%
	Adults	22%	59%	10%	0%	9%



		Strongly			Strongly	Don't
	Cohorts	agree	Agree	Disagree	disagree	know
There is a lot of worry	Universal - YP	44%	29%	9%	3%	15%
about body size and	Age 10-11	18%	24%	41%	12%	6%
image.	CAMHS	71%	19%	0%	3%	6%
	Adults	44%	45%	7%	1%	2%
l	Universal - YP	20%	41%	15%	4%	21%
Low mood and feeling sad are common place.	Age 10-11	6%	17%	33%	22%	22%
are common place.	CAMHS	40%	33%	_ 7%	3%	17%
	Adults	24%	52%	14%	1%	9%
	,					
Young people feel safe	Universal - YP	14%	34%	21%	8%	23%
about their exposure to	Age 10-11	53%	16%	16%	16%	0%
alcohol, tobacco and drugs.	CAMHS	19%	16%	39%	3%	23%
	Adults	4%	29%	40%	9%	18%
Self-Harm (cutting etc.) is increasingly used as a way to cope with stress.	Universal - YP	22%	36%	13%	6%	22%
	Age 10-11	See below				
	CAMHS	45%	28%	7%	0%	21%
	Adults	25%	48%	8%	1%	18%
Relationships (including	<u> Universal - YP</u>	10%	33%	22%	6%	30%
sexual) are safe and	Age 10-11	84%	5%	0%	5%	5%
comfortable.	CAMHS	3%	10%	35%	0%	52%
	Adults	2%	10%	50%	18%	20%
There has been an	Universal - YP	16%	40%	13%	3%	
increase in life threatening	Age 10-11	N/A	N/A	N/A	N/A	N/A
self-harm.	CAMHS	32%	26%	3%	0%	39%
	Adults	9%	43%	17%	3%	29%
Young people feel	Universal - YP	9%	33%	23%	5%	30%
comfortable and supported regarding their sexual identity.	Age 10-11	N/A	N/A	N/A	N/A	N/A
	CAMHS	7%	30%	37%	3%	23%
·	Adults	0%	19%	48%	9%	23%
There is adequate emotional support in the	Universal - YP	10%		22%	9%	25%
community to help young	Age 10-11	74%	16%	. 0%	5%	5%
people.	CAMHS	6%	44%	25%	9%	16%
	Adults	1%	17%	45%	32%	6%

	Cohorts	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
Young People know where	Universal - YP	10%	34%	31%	8%	17%
to go to get support with any concerns	Age 10-11	33%	22%	6%	11%	28%
	CAMHS	3%	41%	31%	9%	16%
	Adults	1%	18%	50%	21%	9%

2.5 Additional Views of the Primary School Sample

Research demonstrates that good mental health starts when children are young, and therefore as a part of the Northamptonshire emotional wellbeing needs assessment research, it was important to consider the perceptions of younger children. Two classes of children were sampled between the ages of 10 and 11 in a facilitated lesson to see how they felt about the issues in the questionnaire. It was felt that some of the more mature questions about sexuality or drug use may not be appropriate and the questions were replaced with more age appropriate questions.

Although the majority of responses were more positive than the older cohorts, there were some responses that were notable and are worthy of further exploration with larger numbers of children. The results of this small sample show a significant majority of the early indicators of emotional wellbeing needs that can lead to mental health issues later in life. Therefore there is a need to investigate further and review how practices can be improved to further support better emotional wellbeing outcomes.

Supplementary Questions asked of 2 classes of children aged 10-11

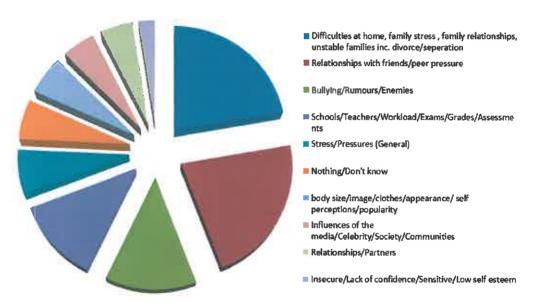
	Strongly agree	Agree	Disagree	Strongly disagree	
Children do not feel happy when they are away from their family.	44%	22%	17%	17%	0%
Children are worried as they feel bullied	33%	44%	6%	11%	6%
Children may not be sure on how to cope with stress	53%	12%	18%	6%	12%



2.6 Open Question Responses

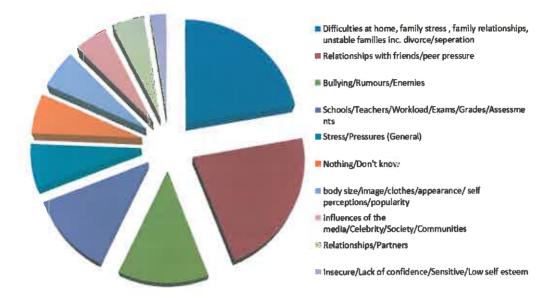
There were a number of open questions in the questionnaires. The themes were fairly consistent. Therefore it was useful to codify them to compile the top 10 to help prioritise how the Young Healthy Minds Partnership may best support our children, young people and families. It became very apparent that despite the majority of funding serving higher need users, there is an opportunity to enhance our practice in universal and targeted settings in the community. Below are the following views:

What do you think contributes to having emotional issues and concerns? Top 10

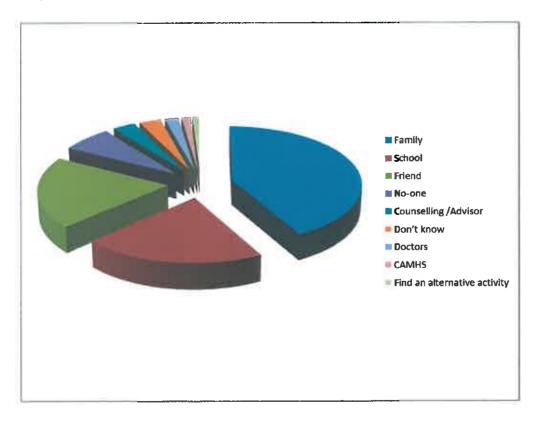




What do you think contributes to having emotional issues and concerns? Top 10



Who would you go to now if you were concerned about any of these issues? Top 9





3.0 Next Steps

It is essential that young people's voices are at the centre of everything we do. The survey was a benchmark to help shape the new models for the future. The questionnaire will be used on a regular basis to inform how the model is working and whether we are making a difference. Children and young people will be able to have a direct input in the recommissioning of services in 2014 and the continual evaluation of their performance beyond.

Overall the results of the surveys and stakeholder workshops, coupled with performance information; tell us that there is a need to join up approaches across health, the county council, police, schools, GP surgeries, children centres, youth groups, faith groups, and communities to improve emotional wellbeing through prevention, destigmatisation and early intervention.

The vast majority of the Young Healthy Minds Partnership expenditure is on specialist mental health services. However the research suggests that we should do more at a lower level of need, working closely together in the community to reduce the demand for specialist services.

The Partnership is currently reviewing how the next Emotional Wellbeing Strategy may better support the needs of children and young people across the county with evidence demonstrating that prevention and early intervention needs to be the key priority for the new emerging strategy.

This work is part of a larger recommissioning exercise to better align children community health services with county council initiatives in the endeavour to simplify partnership working to improve efficiency and provide a better quality experience for children, young people, families and the professionals who support them.

Overall the data from Northamptonshire is not hugely dissimilar to The Children's Society's Good Childhood Report that evidences that well-being has dipped since 2008 after a period of improvement from 1994. Within their national report, it states that teenagers aged 14 and 15 are said to have the lowest self-satisfaction, with 15% reporting low well-being. The research in Northamptonshire is in line with a number of their findings and will need to be reviewed on a regular basis, especially as the Children's Society suggests that the drop should not be dismissed. However this increases the importance to maintain a constant watch of the issues concern our children, young people, and their families.

Over the next 5 years, the Young Healthy Minds Partnership will be working together to improve outcomes and monitor the impact of existing and new initiatives; support partners in understanding and implementing effective interventions; and continue to listen to children, young people, families and professions to see an increase on positive wellbeing when the next review is undertaken.

We will be looking at how we can improve communication, make services more seamless and effective, and support the workforce to better improve emotional wellbeing and mental health outcomes.



The findings of this research demonstrate that we can probably achieve much more in:

- Improving access to services in the community
- Supporting families, friends and professionals to better help children and young people
- Destigmatise mental health and improve the quality and accessibility of information, advice and guidance
- Better work with partners to join up prevention and early interventions strategies, processes and policies where they are related to emotional wellbeing (e.g. drugs, alcohol, sexual health etc.)
- Streamline services and communications so that children and young people are better informed of what they can do, how they can do it, and when they can do it
- Ensure mental health is everybody's business

The research demonstrates how important it is that we adhere to our new vision, and is one of the many steps forward within Children's Community Health services:

"Children and Young People's Community Health Services within Northamptonshire will put the voice of children, young people and their families at the centre of everything we do. Over the next 3 years and beyond, we will continue to improve community health services to ensure they are responsive, equitable and inclusive. Services will be available where and when they are needed the most. By working together we aim to ensure children and young people are happy, healthy, safe and resilient, enabling a positive transition into adulthood."



Appendix 1: Young People's Questionnaire

We are interested in what **you think** about the emotional wellbeing priorities in the county. This is a chance for you to tell us what **you think** about lots of important issues. By doing this, you will help make improvements to services for young people in your local area.

Please answer all of the questions if you can. If you do not want to answer any specific questions, you do not have to.

You do not have to give your name, so no-one will be able to find out what you have said, although should you wish to continue supporting the review, you may wish to do so.

We want to hear what you have to say - your opinions count!

Thank you @

1. Below is a list of questions about young people's lifestyles. In the following themes, please tell us how much you agree or disagree with each statement.

Please answer all questions by crossing the response box **\B**.

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
Young people have positive hopes and direction in life.					
Young people have more worries or troubles than in the past.					
Young People have positive family relationships					
There is a rise in mood swings and lack of self-control.					
There is a lot of worry about body size and image.					
Low mood and feeling sad are common place.					
Young people feel safe about their exposure to alcohol, tobacco and drugs.					
S 'f-Harm (cutting etc.) is increasingly used as a way to cope with stress.					
Relationships (including sexual) are safe and comfortable.					
There has been an increase in life threatening self-harm.					
Young people feel comfortable and supported regarding their sexual identity.					
There is adequate emotional support in the community to help young people.					
Young People know where to go to get support with any concerns					
2. What do you think contributes to having emotional	issues and conc	erns?		<u> </u>	



3. What do you think needs to be	done to support young	people regarding these is	sues?	
4. Who would you go to now if you	L word concerned about	t any of these issues?		
4. Who would you go to now it you	were concerned about	t any or these issues.		
				•
5. If you have accessed any support	ort services how do you	u feel they helped what y	vould vou impr	nve?
5. If you have accessed any support	ore services, now do you	a reer ency melped, what	Todia you impi	000
6. A little information About yours	elf			
How old are you?	Under 11	11-16	17-18	Over 18
now old are you:		П	Π	П
	_	_	_	_
Are you male or female?	Male	Female Year 8	Year 9	6th Form
	Ц		Ц	Ш
What area do you live in?	Northampton	Wellingborough	South	Corby
THIRE GIED GO YOU HE III!	Horaldinpton	ciiii.gboi.ougii	Northants	COLDY
	East Northants	Kettering	Daventry	Out of the area
Thank you for some of our volun		omplete this questio	nnaire. Plea	ase hand it to



Appendix 2: Age 10/11 Questionnaire

We are interested in what you think about the priorities of feelings of children in the county. This is a chance for you to tell us what you think. By doing this, you will help make improvements to services for children in your local area.

Please answer all of the questions if you can. If you do not want to answer any specific questions, you do not have to.

You do not have to give your name, so no-one will be able to find out what you have said, although should you wish to continue supporting the review, you may wish to do so.

we want to near what you have to say – your opinions count!					
1. In the following, please tell us if you agree or disa Please answer all questions by crossing the response					
	00	©	8	88	(a)
Children have positive hopes.					
Children have more worries or troubles now than in the past.					
Children are happy in their family					
Sometimes children are excited and forget how it makes others feel.					
There is a lot of worry about how children look.					
Children feel sad a lot.					
Children are worried about alcohol, smoking and drugs.					
Children may not be sure on how to cope with stress.					
Children are happy with their friends.					
Children do not feel happy when they are away from their family.					
Children are worried as they feel bullied					
There is support to help children if they are upset or worried.					
Young People know where to go to get support with any concerns					
2. Why do you think children might feel upset or worr	ied?				
2. Willy 40 you climic almaran might real apost of them					



3. What do you think needs to be	done if someone is wor	ried about these	things?		
4. Who would you go to now if you	u were worried about ar	ovthing in the tick	k boxes?		
4. Wile would you go to now if you	a ffere fferried about a.	<u> </u>			
	<u> </u>				
5. If you have talked to someone	about this, how do you	feel they helped,	what do yo	ou think can	be better?
	-				_
6. A little information About yours	elf				
How old are you?	Early	KS1		KS2	Staff/Other
How old are you:	Years/Reception				
Are you a boy or girl?	Boy	Girl \	Year 8	Year 9	6th Form
Are you a boy or give					
What area do you live in?	Northampton	Wellingborou		South orthants	Corby
	П	П	IN		П
		_			
	East Northants	Kettering	D	aventry	Out of the area
	spending time to c	omplete this c	questionn	aire. Plea	se hand it to
your teacher.					