

Independent Living Specification

GRANT AWARD - AMOUNT ALLOCATED £40,000 per annum

The amount allocated will be paid in advance in two stages during the year on a 60/40 basis.

The level of funding will be reviewed after two years, however if for whatever reason there is a need to review the amount allocated then this will be done during monitoring meetings.

Mandatory and discretionary business rates tax relief (subject to eligibility).

Contribution towards car parking costs of volunteers while they are working in the town centre.

If sessional work at the Council's Customer Service Centre is required, to help meet validated additional costs 'in kind' contributions of:

- Desk/work space
- Telephones (line rental and calls)
- Free parking (while working at the Customer Service Centre)

Core Service Objectives

- Through the provision of outreach services, to help older people from Kettering Borough (aged 65+) to live independently and give them choice and control over their daily lives.
- To provide advice and information to older people in their own homes which will ensure they are able to access services and funding for which they are eligible.
- To work in partnership with other agencies in delivering services to older people.
- To increase participation of older people in leisure (physical activity) and cultural activities.
- To reduce social/geographic isolation.

Minimum Requirements

1. Focus on a range of quality services to assist older people (65+) to maintain independence in their homes, reduce accidents and support carers.
2. Through outreach operations in Kettering and one of the Market Towns support older people to live in their own homes, providing relevant advice and information.
3. Provide advisory services to include advice on debt and money advice, benefits, food and nutrition, healthy lifestyles and warm homes.
4. Provide opportunities for older people to access physical activities and mental stimulation.
5. Provide social and leisure activities in order to offer opportunities for retired people to learn new skills and enjoy a healthy and fulfilling retirement.
6. Develop, in conjunction with identified partners, community rehabilitation services for those with long term health conditions.
7. Ensure equality of access to services; develop opportunities to work in partnership with other groups and people living in rural areas and market towns. Possibility joint delivery of activities and events.
8. Work with key partners to help deliver and add value to this specification.
9. Link in to the Activity on Referral schemes to incorporate Age UK Collaborative Care Team (CCT) and GP Welcome Home Pilots.
10. Participate in the Kettering Health and Wellbeing Forum and take an active part in the Kettering Futures Partnership.
11. Work with other relevant SLA holders.
12. Acknowledge the funding and support from Kettering Borough Council when providing this service.

Key Outcomes

Older people are fully informed about their eligibility for resources and services.

Older people are able to remain in their own homes for longer.

Older people have healthy lifestyles (including diet, less alcohol, stop smoking, physical activity and mental stimulation).

Older people are less socially isolated.

Fewer older people are in fuel poverty.

Performance Indicators

(Performance indicators are to be agreed with successful service provider)

Performance indicators agreed below will be reviewed after the first full year's monitoring results and where necessary revised to ensure the core service objectives are being met.*

- a) Attendance and provision of performance figures at quarterly monitoring meetings with designated lead officer at Kettering Borough Council.
- b) Provide evidence that provision of services is maximising older people's (65+) independence – one case study to be provided quarterly.
- c) 20 different types of services linked to core objectives and minimum requirements offered to support the independence of older people and numbers accessing each service type.
- d) 500 people visited in their own homes and examples of advice given*
- e) Evidence of working with people who reflect the demographics of the local area.
- f) A minimum of 90% satisfaction rate, based on surveys conducted at least once in the year.
- g) Actively seek other funding to develop the services that help to achieve the outcomes of this SLA with a target of 75% of the annual grant achieved. This could include in kind support and income generation.

Added Value

- I. Demonstrate partnership working with other voluntary and statutory agencies that help achieve the objectives of this specification.
- II. Explain how your organisation's activities also support other local priorities (the Council's Corporate Priorities, the Community Strategy, the Community Safety Partnership Plan Reflect relevant Kettering Health and Wellbeing Forum priorities)
- III. Evidence of implementation of Quality Management systems including the quality of data for management purposes.