Contact List

Our Customer Service Centre can help and deal with all the following issues:

- Environmental Health
- Fly Tipping
- Graffiti
- HomeMove
- Housing Benefit
- LifePlan
- Lost Payment Cards
- Missing/Stray Dogs/Dog Complaints
- Neighbourhood Management
- Occupational Therapist via KBC
- Planning and Building Control Advice
- Radar Keys for Disabled Access Toilets
- Recycling
- Rent Arrears
- Repairs
- Replacement/Missed Bins
- Rubbish/Refuse/Bulk Collection
- Sheltered Housing
- Tenancy Support
- Tenant Communication

Useful Numbers

Please call the numbers below if you have a question about the following:

Gas 0845 605 6677
Electricity Your Supplier
Water 0845 91 91 55
Repairs (office hours) 01536 410333
Southern Energy 0845 7777 6633

Useful Email Addresses

housing@kettering.gov.uk
safetycheck@northants-fire.org.uk

Useful Websites

www.kettering.gov.uk
www.houseexchange.org.uk
www.northamptonshire.gov.uk
www.keyways.org.uk

Utility Numbers

Please call the numbers below if you have an emergency with the following:

- Gas 0800 111 999
- Electricity 0800 056 8090
- Water 0845 145 145
- Repairs (out of hours) 01536 410333

Utility Numbers

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Gas 0845 605 6677
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Water 0845 91 91 55
Repairs (office hours) 01536 410333
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Useful Numbers

Anti Social Behaviour - Emergency 101
Business Link 0845 058 6644
Handy Person Scheme 01536 524 986
Home Fire Safety Check 0800 38 99990
Jardine Lloyd Thompson Insurance 0845 601 7007
Kettering General Hospital 01536 492000
Kettering Recycling Centre 01536 484 586
NCC Adult Care Team 0845 124 4500
Nenedoc (out of hours) 03336 664 664
NHS Direct 0845 464 7007
Northamptonshire County Council 01604 236 236
Pension Service 0845 606 265
Phoenix Furniture Bank 01536 310 477
Police - Emergency 999
Police - Non Emergency 101
The Street Doctor 0845 601 1113
Vehicle Blue Badges 01604 236 236
Womens Aid - Emergencies 0845 123 2311