

CUSTOMER
SERVICE
EXCELLENCE



The Government Standard

Certificate Number - 07/2003

This is to certify

Kettering Borough Council - Customer Services
Bowling Green Road, Kettering, Northants, NN15 7QX

meets the criteria of

Customer Service Excellence

in accordance with the requirements of the Cabinet Office's Customer Service Excellence Standard

Signature _____

A handwritten signature in blue ink, appearing to read 'S. Sumner', written over a horizontal line.

20 March 2008

Term of certification: 3 years



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